



1. Introduction.

When you are registered and looking for student accommodation through Studentenwoningweb you dispense personal data. The processing of your personal data happens under the responsibility of the housing corporations of Studentenwoningweb. You will find an overview of said housing corporations and their contact details on our website under the header *Housing corporations* under *General information*.

The housing corporations of Studentenwoningweb make use of services provided by WoningNet. In commission of the housing corporation WoningNet has developed a housing allocation system, which WoningNet maintains for the housing corporations. WoningNet processes your personal details on behalf of the housing corporations. The housing corporations of Studentenwoningweb have therefore made an agreement with WoningNet on how your personal data ought to be processed.

Your personal data is processed carefully and securely. We follow the legal requirements on privacy, as stated in, amongst others, the Wet bescherming Persoonsgegevens and the Telecommunicatiewet (the Personal Data Protection Law and the telecommunications law).

2. The purpose of processing personal data.

Your personal details are only used for the purposes stated below. No more data is processed than is strictly necessary for the purposes of the data processing. Your personal data will not be stored for longer than is absolutely required for the fulfillment of these purposes.

Housing mediation

The primary purpose of the personal data processing is to provide housing mediation services. By housing mediation services we mean the entire process from the registration as an applicant tenant to the acceptance of an accommodation. This process also includes such elements as applying for accommodations, the allocation of accommodations by housing corporations, as well as the answering of questions and handling complaints regarding the housing mediation process by housing corporations or WoningNet.

The processing of personal data is necessary in order to make the search for a suitable accommodation as easy as possible and to realize a good match between your housing demand and the housing offer. The agreements and regulations applicable to the housing corporations of Studentenwoningweb concerning the allocation of accommodations are guiding in this matter.

Within the context of housing mediation we process that data which is necessary to constitute a match and to adhere to legal rules and regulations as well as to local or regional agreements. You provide these details when you register with WoningNet, when you modify your personal details via our website, or when you search for accommodations via WoningNet. It involves:

- Data necessary for identification purposes (for example your name);
- Information regarding your registration (for example the status of your registration, your payment details, modification of personal details);
- Contact details (for example address, telephone number, email address) ;
- Information on the basis of which you can apply for suitable accommodation (for example the household composition and the number of people which make-up your household, age, income, current living situation, if a priority applies as well as your housing preferences);
- Your pending applications and application history;
- Details regarding possible complementary services of housing corporations or WoningNet (for example providing information and answering questions via direct contact).

Improving services, research and marketing

The housing corporations of Studentenwoningweb might use your personal data to improve their current services or to construct new services in the field of housing mediation. This happens via marketing research. Corporations execute this research themselves, or ask WoningNet to conduct a

market analysis. You may (incidentally) be asked to participate in a survey or inquiry.



Studentenwoningweb

WoningNet may use your personal data, upon request of the housing corporations or with your personal consent, for our own – anonymized – reports. WoningNet uses these reports to display general, and possibly region-transcending, trends and developments in the field of housing mediation (for the housing corporations).

The following data is processed for these purposes:

- Your name and address
- Income
- Age
- Type of household
- Housing applications
- Whether or not you use internet
- Current housing situation
- The status of your registration (registered or deregistered).

3. Recipients of data

Those parties involved in the execution of the above mentioned purposes may have access to your personal data. These parties are first and foremost the housing corporations of Studentenwoningweb and, secondly, WoningNet.

4. Website

Our website keeps track of visitor data. The purpose of this is the optimization of the layout of our website. This data can also be used to display relevant information on our website. This makes it possible for us to optimize our services even further.

Our website makes use of cookies. These are simple text files which are stored on the hard drive of your computer. For further information regarding our use of cookies we kindly refer you to our [cookiestatement](#).

On our website you will find a number of links to other websites. Although these websites have been selected with care, we cannot be held responsible for the way in which those organizations use your data.

5. Security

The housing corporations and WoningNet have undertaken technical and organizational measures to secure your personal data against loss, unlawful processing or unauthorized access. These measures have been adjusted to the specific risks which the processing of personal data brings with it. In doing so we take into account the technical developments and the costs of the implementation of these measures.

6. Your rights

You can receive an overview of your personal data which has been processed. If you send us a request to access these details in writing, you will receive a response within four weeks time.

If you are of the opinion that your personal data is being processed unlawfully, or that the processed details are incorrect or incomplete, you can send us a written request to correct, complete, delete or shield this data. You will receive an answer within four weeks after you have sent us your request.

7. Contact

If you have any questions or comments regarding this privacy statement, then please send your question or message via the contact form on our website.

8. Modifications

We reserve the right to change this statement. You are therefore advised to re-read this statement on a regular basis, for example when you supply us with new personal data.

This privacy statement was modified on February 16, 2015.